



April 13, 2020

Dear Customer,

Minco Products, Inc. remains open. We provide high-quality engineering solutions for thermal, temperature sensing and control, and flex circuit technologies for a variety of industry sectors including the Medical and Defense markets as well as other essential industries including telecommunications and energy.

- As such, Minco, its employees and its factories will stay open because we qualify as essential under the definitions of the Federal Critical Infrastructure: <https://www.cisa.gov/infrastructure-security>
- Critical infrastructure describes the physical and cyber systems and assets that are so vital to the United States that their incapacity or destruction would have a debilitating impact on our physical or economic security or public health or safety. The Nation's critical infrastructure provides the essential services that underpin American society.

We have taken the appropriate actions, as recommended by the CDC, to protect the health of our employees while also ensuring our critical functions remain operational to support our customers.

We continue to monitor our supply base and have implemented a robust communication policy with all critical suppliers and manufacturers. Minco has pre-established contracts and safety stock policies for many critical materials. Additionally, Minco Products has multi-sourcing alternatives for numerous materials and manufacturers. To date, our suppliers are reporting minimal impact as a result of the recent Covid-19 pandemic.

Minco customers may contact us through normal channels for their specific part number or – if you prefer – you may order from Minco's standard catalog of products through our website at www.mincocomponents.com

As a valued customer, I thank you for your on-going support.

Sincerely,

Dana Schurr
President & CEO
Minco Products, Inc.
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